



Welcome to SKC Dermatology! We are excited to have you join us as a patient and are looking forward to meeting you in the office. Please use this information as a guide to your registration and first visit. As always, please contact us if you have any questions.

To expedite your wait time in the office and maintain our goals to limit contact, all patients MUST complete all registration materials before coming to the office.

Arriving without completed paperwork may result in your appointment being significantly delayed.

If you are unable / unwilling to use the portal, please [click here](#) for a full registration packet.

PATIENT PORTAL

The Patient Portal is a secure system to communicate with the office and obtain results.

- You should have received an email called “Patient Portal”.
- Verify the email address and create a password you will remember.
- The email address is your username.

STEP 1: Completing the registration and health history information:

- Enter the portal – once you are in, you will see your name in the top left side of the screen
- Click on “My Health” and you will be taken to the Contact Info screen.
- Complete all fields, scrolling to the bottom and click Save and Continue
- Click save and continue- we will enter your pharmacy information at the visit
- Click save and continue on the next page- we will enter your medications at the visit
- Add any allergies and the reaction you had – click save and continue
- Enter medical, social and family history on the following pages – click save and continue to move to the next page.
- When you have completed the Family History page, you are finished in the portal.

STEP 2: PRINT THIS DOCUMENT

- Review and complete all additional pages including signatures where needed.
- Please make sure the GUARANTOR INFORMATION on the insurance section is complete- this is asking WHO the insurance policy is under – name, date of birth and relationship is needed to submit your claim.
- Please be sure to review, complete and sign all pages.

STEP 3: DAY OF YOUR VISIT

- Arrive 10 minutes prior to your appointment time for processing your paperwork/ insurance information. Patients not arriving 10 minutes before their visit time may be significantly delayed due to social distancing needs. Please wear a mask while in the office.
- Bring with you completed paperwork, insurance cards and driver’s license. We cannot accept photos of insurance cards on your cellphone – cards must be hard copies, printed or emailed as attachments through the portal.
- Minors may have one parent with them for the visit; adults are asked to come alone unless a care-giver is required. We ask that only the child with the appointment come to the office.



New Patient Name Change Address Change Insurance Change

***PLEASE PROVIDE CURRENT INSURANCE INFORMATION.**

Patient Information: Please Complete All Fields Using Legal Names of the Parties Involved.

Patient Name: (First) _____ (MI) _____ (Last) _____

Date of Birth: _____ Age: _____ Sex: Male Female

Pharmacy Name: _____ Town: _____ Phone#: _____

Primary Doctor Name: _____ Town: _____ Phone#: _____

Referring Physician _____ Town: _____ Phone#: _____

New Patients: How did you hear about SKC Dermatology? _____

Primary Insurance Plan: _____

Primary Insurance Plan Holder's Name: _____ DOB: _____ Relationship to patient: _____

Mailing address of Plan Holder if different from patient: _____

Home Phone of Plan Holder: _____ Cell phone of Plan holder: _____

Secondary Insurance Plan: _____

Secondary Insurance Plan Holder's Name: _____ DOB: _____

Relationship to patient: _____

Patient Release: MUST BE SIGNED BY PATIENT OR IF PATIENT IS A MINOR, THE LEGAL GUARDIAN

I certify that the information that I have provided is correct. I authorize the release of medical information necessary to process insurance claims to insurance companies or their agencies (including Medicare) for purpose of filing and payment of medical claims. I authorize payment of medical benefits to the provider. I understand I am responsible for co-insurances, copayments and deductibles. If I am not insured or SKC Dermatology does not participate in my plan I am responsible for payment in full at the time of service

I certify that I hereby authorize SKC Dermatology, its providers and staff to provide my minor child in my absence with examinations and basic treatments following the initial visit for which additional consents are not required. I understand as the legal guardian of this child I am required to be physically present to consult with the provider on any procedures which require separate consent such as surgery, biopsy, or wart destructions.

I agree to receive news and information about the practice via email, which may include offers and announcements for special events or offers from the practice and my physician. _____ (initial)

PATIENT OR LEGAL GUARDIAN SIGNATURE: _____ Date: _____

Patient Name: _____ DOB: _____

Our goal is to provide you and your family with the best care in a warm, supportive environment. We wish to provide you with information that helps us to maintain this goal and through our Patient Policies. These Policies manage expectations and assure understandings to develop a long-lasting relationship. We remain available for any questions you may have.

Appointment Cancellations and No Shows

- I understand late cancellation or missing an appointment keeps other patients from being seen.
- I understand failure to give 24-hours' notice of cancellation for a medical appointment will result in a charge of \$100 and \$300 for a surgical appointment. Failure to provide 48-hours' notice for a cosmetic procedure may result in forfeit of my cosmetic deposit or a treatment in my laser package.
- These charges cannot be billed to my insurance company.

Late Arrivals for Appointments

- I understand SKC Dermatology will do its best to accommodate me should I arrive late for an appointment. I understand arriving late means I have forfeited my appointment time and will need to wait to be worked back into the schedule if possible or be placed with another provider who may have availability. I also understand that there may be times when these accommodations are not available, and I will be asked to reschedule my visit.

Co-Payments, Deductibles and Co-insurances and Balances

- Copayments are due and collected at check in on the day of the appointment. I understand I may be charged a \$25.00 administrative billing fee for each co-payment that is not paid at the time of service.
- Insurance Deductibles, including Medicare, will be verified prior to your visit. All unmet deductibles may be collected at the time of service.
- Medicare patients without a secondary insurance will be charged their 20% co-insurance at the time of service.
- All balances are due in full within 30 days of my first billing.
- Any balance left unpaid after 60 days without attempt at resolution will be considered for collections.
- Should my account be sent to collections, I understand I will be responsible for an additional 15% administrative collection fee plus any attorney / court fees which may be added to my account during efforts to obtain payment.
- I am responsible for any bank fees associated with returned check fees plus a \$35.00 administrative processing fee. Any returned check must be paid in full via credit card or cash within 15 days of notice or legal efforts to collect balance will be instituted.

Referrals

- *It is my responsibility to know if my insurance plan requires a referral to see a specialist and it is my responsibility to obtain initial referrals track usage, obtain additional referrals as needed and verify SKC Dermatology has these referrals in their office prior to my visit.*
- I understand that should I fail to have a valid referral for my visit, SKC is not authorized to see me. I will either need to reschedule my appointment or pay in full at the time of service for my visit.
- If I decide to see the provider without my referral my insurance company will not reimburse me, and I will be considered a self-pay patient for that visit and be responsible for the balance at the time of service.
- I understand trying to contact the referring office to obtain or inquire about my referral at the time of my visit with SKC will not allow enough time to maintain my scheduled appointment and doing so will forfeit my scheduled time at SKC.

Insurance Policies

- I will confirm my insurance is current at each visit. If there is a change to my insurance, I will provide a valid insurance card or temporary print out at the time of my visit or will be responsible for all charges.
- If I am unable to produce this documentation I will either need to reschedule my appointment or pay in full at the time of service for my visit. I will be responsible for submitting my receipts to my insurance company should I wish to be reimbursed for my visit.
- *My insurance carrier may consider certain routine services in dermatology to be surgical in nature or considered an uncovered benefit; and separate co-insurances, deductibles or co-payments or payments in full may apply.* Each insurance plan is different, and I understand it is my responsibility to understand my policy and what will be covered.

- I understand in signing below that I am responsible for notifying SKC Dermatology of any changes to my insurance or contact information. If insurance or referral information I present at the time of my visit is not correct, I will be responsible for all charges incurred.

Minor Patients

As a practice specializing in Pediatric and Adolescent Dermatology, we recognize the stress a family may encounter navigating the healthcare of the children under the best of circumstances. We also recognize this may be even more difficult in families where the parents are not together. We are here to provide treatment and support to you and your children, not to be incomed in the legal issues and responsibilities of the family.

- I understand a **legal guardian** MUST ACCOMPANY my child under the age of 18 to their initial appointment.
- I understand a **legal guardian** MUST ACCOMPANY my child under the age of 18 to subsequent appointments where an additional consent will be required.
- I understand as significant information is needed at the initial visit and treatment plans are created, it is essential for a parent/ legal guardian to be present at the initial visit. **Children without legal guardian at their initial visit will be rescheduled.** Notes from legal guardians with permission to treat is not acceptable.
- I acknowledge that Grandparents, older siblings, stepparents etc. are not considered legal guardians without a court document that must be presented at the time of service.
- I understand that unless documents are provided showing otherwise, both parents are assumed to make appointment and treatment decisions for their child. Disagreements on approach to treatment is between the parents to discuss.
- I understand Payment (co-pays, deductibles, etc.) are due at the time of service regardless of which parent is responsible for medical coverage. We are not a party to your divorce agreement. **We will collect payment due from the parent who brings the child to the visit.** If the divorce decree requires the other parent to pay all or part of the treatment costs, it is the authorizing parent's responsibility to collect from the other parent.
- I understand there may be times when I may allow my adolescent child to be unaccompanied for a follow-up visit and all payments that are due at the time of service will be handled by me either prior to the visit or with the credit card on file for my child.

Insurance Inquiries

- From time to time I may receive a request from my insurance company requesting information about my coverage which requires me to contact my insurance company.
- I understand that claims will not be paid without my providing this information
- I will reply to all insurance inquiries within 10 days of receipt or will be responsible for the entire balance.

Credit Card on File

- We have implemented a policy requiring a credit card held on file for touchless transactions.
- Similar to hotels and car rental agencies, you are asked for a credit card number at the time you check in and the information will be held securely until your insurances have paid their portion and we have received an EOB. At that time, your credit card will be run for the amount indicated. I understand I will not receive a statement from SKC Dermatology and my EOB will be used to determine my financial responsibility.
- This in no way will compromise your ability to dispute a charge or question your insurance company's determination of payment.
- Additional information will be explained with our Credit Card on File policy form

Cosmetic Deposits

A significant amount of time is reserved for our patient's cosmetic appointments, and therefore a deposit of \$250 is required for all injectable and laser appointments, payable at the time of scheduling. Other cosmetic services require a 50% deposit to schedule your appointment. Your deposit will be charged immediately and will be noted as a credit on your account. The deposit will be applied to the total charges on the day of your treatment. Cancellations/ reschedules with greater than 48-business-hours notice will be refunded or applied to the new appointment in full. Changes made with less than 48-business hours notice may forfeit the deposit in total.

Patient or Legal Guardian Signature: _____ Date: _____

Name of Legal Guardian: _____ Relationship: _____

Patient Name: _____

HIPAA

Patients over the age of 18 are protected under the Federal Health Insurance Portability and Accountability Act. This Federal Law prohibits any staff member of SKC Dermatology from discussing appointments, medications, test results or treatment plans with anyone other than the patient. Often, this causes difficulty for some patients who would like family members or caretakers to obtain information for them. This becomes especially important if your spouse or adult children assist with making appointments for you or if you are an adult college student away at school and your parents assist with prescriptions and appointments.

If you would like to permit someone to discuss your medical condition, confirm appointments or obtain results for you, please indicate their name(s) below. Only these individuals will be provided with information about you. Should you wish to update the names below, please ask the receptionist for a HIPAA form.

Please place a check mark next to the following methods we may use to contact you regarding your appointments and medical information and indicate below any persons authorized to speak with our office on your behalf.

You may leave a message

Regarding Appointments

Regarding Medical info

Home Answering Machine	_____	_____
Mobile phone Voice Mail	_____	_____
Mobile text	_____	_____
Work Phones	_____	_____
With another person that may answer	_____	_____
Information through the mail	_____	_____
Information through email	_____	_____

Name of Individual (please print)

Relationship to Patient

_____	_____
_____	_____
_____	_____

Patient/ Guardian Signature: _____ **Date:** _____

I acknowledge and understand the above HIPAA policies and understand I may request a copy of the practice's Notice of Privacy Practices related to the Health Insurance Portability and Accountability Act of 1996.

CREDIT CARD ON FILE

Like many medical practices, SKC Dermatology has implemented a credit card on file for all transactions. With the changing environment in healthcare, 90% of our patients now have deductibles and/ or co-insurances in addition to their copayments. Simply put, this means their insurance companies are placing more responsibility of payment on our patients. Covid-19 has reinforced our plan with providing for contactless transactions.

How it Works

- Similar to hotels and car rental agencies, you will be asked for a credit card at the time you check-in.
- The information will be held securely in an encrypted system; No one will be able to see your full credit card number and it will be accessed by your name and SKC account number.
- I understand I will receive an Explanation of Benefits (EOB) from my insurance company after my claim has processed. The EOB will outline any financial responsibilities such as deductibles or coinsurance
- **I understand I will not receive a separate statement from SKC Dermatology** and my EOB will be used to determine my financial responsibilities.
- I understand I may also request this card be used for copayments, products or cosmetic treatments,
- In signing below, I authorize and request SKC to charge my credit card for balances due for services rendered that my insurance company identifies as my financial responsibility.
- This authorization relates to all payments not covered by my insurance company for services provided to me/ my child/ spouse for whom I provide this credit card.
- This authorization will remain in effect until I cancel this authorization. To cancel, I must give a 60-day notification to SKC in writing and with no open or pending balances.
- I agree to provide an alternate card prior to the expiration date and will provide an alternate method of payment within 5 days should my card not contain enough credit/ monies to cover my balance.
- I understand failure to provide alternate payment methods as outlined above may result in my account being sent to collections and discharge from the practice.

Patient Name: _____

Card Holder Signature: _____ **Date:** _____

Credit Card Holder Name: _____ **Relationship:** _____

Card type: ___ Visa ___ MC ___ Discover ___ AMEX ___ HSA

Card # _____ Exp Date: _____ Sec Code: _____

Mailing Address for Card: _____

Email Address of Card Holder: _____ Phone # of Card Holder: _____